



Deskpro

Elevate your Support with Deskpro **Help Desk Software**



Elephant Inc. ▾

Has my payment... x

georgie@example.com

▼

+

Tickets

Queues

MY INBOX

Mine 13

My Team 67

INBOX

Unassigned 18

Pending 67

SLA Warning 1

All Open 359

Lists

Sort by: Date Created ▾

Group by ▾

View Settings ▾

☐	ID	Ticket Subject	Creation Channel	Date Created			
☐	5483	Has my payment failed?	Email	1 min		6	
☐	798	Does your student discou...	Facebook	2 min		3	
☐	922	New DM from @michaelhi...	X	17 min		3	
☐	447	New Chat with Abigail Jo...	Live Chat	36 min		6	
☐	536	Managing my subscri...	SMS	1 hr		2	
☐	23374	Voicemail from +4403056...	Voice	5 hrs		4	
☐	130	My confirmation code has...	WhatsApp	6 hrs		4	
☐	7440	Update to Billing Address	API	8 hrs		6	
☐	703	I can't find my login key	Web Form	8 hrs		2	
☐	5483	Getting an error when I su...	Email	1 day		6	
☐	556	What times does your st...	Email	3 days		3	

Items per page:

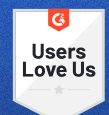
50 ▾

1-50 ▾

of 67

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What's Deskpro?

The all-in-one help desk you can host anywhere

Deskpro is an omnichannel help desk software that streamlines customer and employee communication. With AI-powered automation and workflows, the platform can be customized to your team's needs.

How does Deskpro help your team?

Deskpro helps teams boost their capacity and productivity no matter the size, scale, or location.



Customer Support



IT Help Desk



Human Resources



Facilities & Operations



Legal



Financial Services



How can I renew my subscription?

You can update your subscription details from your user profile [here](#).



Thanks, that's exactly what I needed!

Ticket Update: **Resolved**



Key Features & Benefits

- ✓ **Omnichannel Ticketing** - Centralized and trackable communication across email, phone, chat, forms, social media, reviews, and SDKs
- ✓ **AI-Powered Tools** - AI-enhanced ticket triage, data sourcing, agent action suggestions, and productivity tools
- ✓ **Workflow Automations** - Automate key processes with advanced global ticket routing to streamline your custom workflows
- ✓ **Self-Service Help Center** - Reduce demand on staff by providing 24/7 support with Help Center, complete with Chatbots and Knowledge Base
- ✓ **Analytics & Reporting** - Built-in and custom reporting dashboards for KPI monitoring
- ✓ **Improved Visibility** - Enhance team collaboration with total visibility over requests, so nothing gets missed
- ✓ **Highly Customizable** - With unlimited fields, departments, teams and more, Deskpro is flexible enough to make entirely your own
- ✓ **Apps & Integrations** - Integrate with 100+ apps or even more via Zapier

Which teams love Deskpro?

From industry leaders to small businesses, our diverse client base trusts Deskpro to deliver superior support experiences.



About Deskpro

Deskpro was established in 2001, born out of a need for more effective digital support solutions. Over the last two decades, we have grown into a leading help desk solution offering a powerful help desk for teams across the globe.

The help desk you host anywhere

Deskpro's flexible hosting gives you the freedom to choose how to host: our cloud, your cloud, or on-premise.

PRICING

Unlock the full potential of help desk software with all the features you need.

From **\$29/mo**

Unlock the power of Deskpro today deskpro.com



Building a world with better support.

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